

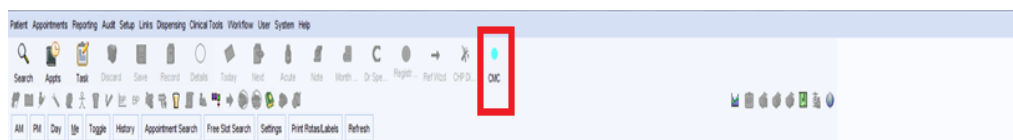
GP Practice Guide to Configure TPP SystemOne to launch the CMC System

The Coordinate My Care (CMC) system can now be launched from the TPP SystemOne in the context of the currently selected patient record using standard TPP functionality.

SystemOne users, who are also CMC users will therefore be able to create, view and update CMC urgent care plans for their patients from within SystemOne. Approved urgent care plans are viewable immediately by all urgent care services including 111, the out of hours GP services and the London Ambulance Service.

How this works:

- GP Practices and individual SystemOne users who customise their own Home pages can configure SystemOne to create a link to the CMC system.
- The TPP name and icon that you select to represent the CMC system will then appear in the SystemOne toolbar:



- When accessing a patient record in SystemOne, a user can click on the CMC icon to launch the CMC system automatically in the context of the selected patient, without having to search for or select the patient in CMC.
- Note that the TPP functionality does not support “single sign on”, therefore users will still need to have a valid CMC system user account and will need to login to CMC.
- Subject to CMC user role access rights: if the SystemOne patient already has a CMC care plan, the user can view and update it; if the patient does not already have a care plan, the user can create one.

The TPP SystemOne standard functionality can be configured at your practice now. This document is a guide for GP practices and users about how to complete this configuration to enable a CMC system icon to appear in your SystemOne toolbar, which will enable you to launch the CMC system for the currently selected patient. The process should only take few minutes to complete.

Configuring SystemOne to Launch CMC

Where all users in a GP Practice have the same SystemOne Home page, this configuration needs to be done only once for all SystemOne users at the practice.

Where individual users at a GP Practice customise their Home pages, a configuration step needs to be carried out by each user.

This guide describes both the GP Practice level configuration steps and the individual user level configuration steps below.

GP Practice Level Configuration

These instructions are provided from the TPP document “URL & Program Maintenance – User Guide v1.0”

To access the configuration screen within SystemOne, go to Setup > Users & Policy > URL & Program Maintenance.

SystemOne is preloaded with a number of links, which are ready for use and simply need to be added to the toolbar to be accessed.

To create the new link to the CMC system click the New URL button in the top left of the URL & Program Maintenance screen and choose the option to link to a URL.

The system will display the screen below.

Amend URL

Be aware of the difference between https and http and ensure you are using the most appropriate protocol for the content of your URL.
Be aware that the parameters added to the URL will be visible in the browser address bar. They will be stored in the browser history unless 'private browsing mode' is enabled.

Name: CMC Hounslow CCG

Icon: [Pale Blue Circle]

Description: To access CMC system in the context of the selected patient

Launch in: Default Browser Internet Explorer Chrome Firefox

Private browsing mode (prevents URL being stored in browser history)

Encrypt parameters

Buttons: Add Field, Delete Field, Amend Field

Field	Parameters	Base64 Encoded
Text	https://nww.coordinatemycare.net/csp/healthshare/hssc/com...	<input type="checkbox"/>
Text	?NHS=	<input type="checkbox"/>
Patient NHS Number	formatted without spaces	<input type="checkbox"/>
Text	&DOB=	<input type="checkbox"/>
Patient Date of Birth	Formatted CCYY-MM-DD	<input type="checkbox"/>
Text	&MODE=incontextlaunch	<input type="checkbox"/>

Example URL: https://nww.coordinatemycare.net/csp/healthshare/hssc/compat/login.html?NHS=111111111&DOB=2019-01-25&MODE=incontextlaunch

Buttons: Test, Ok, Cancel

To create the link to the CMC system, complete the Create URL screen as follows:

Key note:

Please make sure you read the yellow information box before continuing.

Name: enter "CMC"

Icon: select a suitable icon from the dropdown list to appear for the CMC system link in the toolbar. We recommend the pale blue circle as it resembles the colour of the CMC logo, however you may have your own preference.

Description: To launch the CMC system in the context of the currently selected patient record

Launch in: select your preferred browser, e.g. click the Internet Explorer button

Private browsing mode: set this to Yes by checking the tick box

Encrypt Parameters: set this to No by leaving the tick box unchecked

Use the Add Field button to add the following data Field types and Parameter values, as specified in the table below.

Key Note:

Please make sure you do not record any unintended space characters in the Parameters as this will result in the link not working.

In all cases leave the Base64 Encoded and Encrypted tick boxes unchecked.

Field	Parameters	Base64 Encoded	Encrypted
Text	https://nww- uat.coordinatemycare.net/csp/healthshare/hsc/compat /login.html	N	N
Text	?NHS=	N	N
Patient NHS Number	Formatted without spaces	N	N
Text	&DOB=	N	N
Patient Date of Birth	Formatted as YYYY-MM-DD	N	N
Text	&MODE=incontextlaunch	N	N

Click the Ok button to save the link to the CMC system.

This should generate the following URL:

<https://nww.coordinatemycare.net/csp/healthshare/hsc/compat/login.html?NHS=1234567890&DOB=1950-12-31&MODE=incontextlaunch>

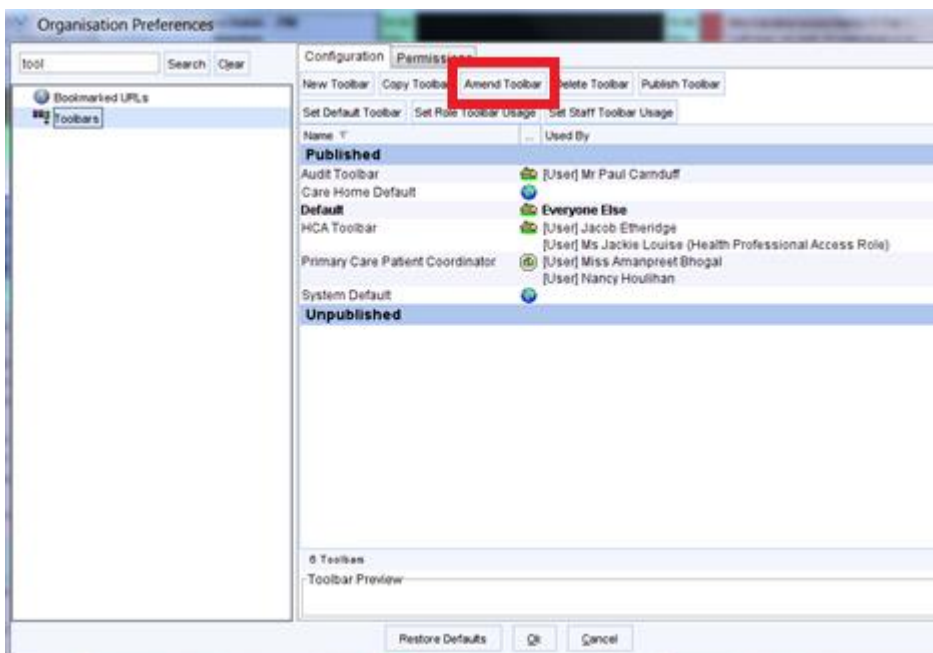
Configuring Users' Toolbars

If users in your GP Practice do not have customised Home pages, the GP practice SystemOne administrator (e.g. the Practice Manager) can complete the following simple configuration steps to get the CMC System icon to appear in the SystemOne toolbar for all users in the practice.

However, if your GP practice users do have customised Home pages, then they will each need to complete the following simple configuration steps to get the CMC system icon to appear in their Home page.

Step 1

Go to: Setup > Organisation preferences> search tool>select Toolbars >Select the toolbar to add the new CMC system icon> select Amend Toolbar>




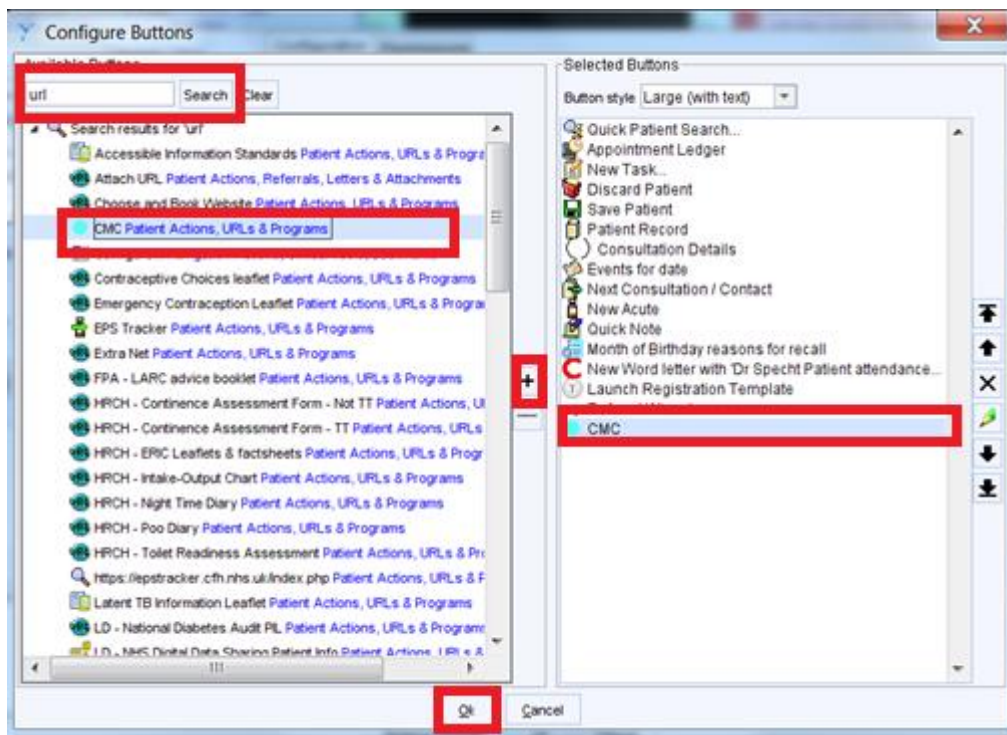
Step 2

Click Amend Button Set



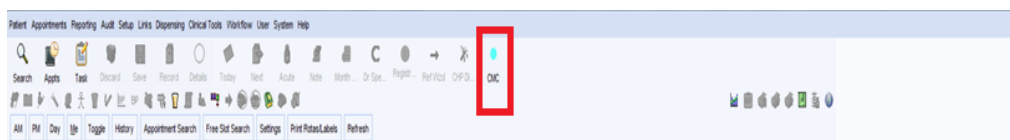
Step 3

Search URL > double click the CMC system icon or highlight and click  to move the CMC system icon into the toolbar



Click the Ok button.

The CMC system icon will now display in your toolbar, as shown below.



If you have any queries on configuring the link from TPP SystmOne to the CMC system, please do not hesitate to get in touch with the CMC Helpdesk on 0207 811 8513 or coordinatemycare@nhs.net

For any technical queries relating to TPP SystmOne and this feature specifically please contact the TPP Helpdesk on **0113 205 0095**.

We would also welcome your ongoing feedback on how useful you find this feature and any improvements to this or the wider CMC system that would support your work.

Many thanks for your support,
Coordinate My Care