



**coordinate
my care**
Urgent Care Plan



* PRESS RELEASE *

NHS Service Coordinate My Care (CMC) Rolls out London-Wide EMIS Health Interoperability Programme

962 GP practices will now be able to use CMC from within their host systems to support better urgent care planning

May 25th 2016 London – The NHS urgent care service Coordinate My Care and EMIS Health, the largest healthcare IT provider in London, today announced that a 10 week rollout programme to connect the primary care clinical system EMIS Web and CMC systems had been successfully completed.

The CMC service is accessible via EMIS Web using an ‘in-context link’. What this means for CMC users is within EMIS Web they will now be able to create, edit and approve a CMC urgent care plan for patients which will immediately be viewable by all the urgent care services including NHS 111, the out of hours GP services and the London Ambulance Service.

Professor Julia Riley, Clinical Lead for CMC commented, “As a clinical service we understand that GPs want quick and efficient solutions because of an ever increasing workload. GP practices using EMIS Web can now see if a patient has a CMC urgent care plan, launch this plan from EMIS Web and make real time updates in a more cohesive and connected way. Furthermore, if a patient does not have an urgent care plan, the GP can create one knowing that key patient demographics will be pre-loaded from the PDS (patient demographics service) to reduce time, eliminate double data entry or the need to log in to the CMC system separately. It is the first ‘virtual’ multidisciplinary digital urgent care plan that is across acute and community settings and connects all clinicians around the patient in real time.”

Dr Naz Jivani, GP and Chair Kingston CCG said: “The EMIS Web in-context link to CMC was piloted in our surgery and I have been really impressed with how much this step has integrated our general practice work to advance care planning. It encourages the sort of joined up thinking we need to marry these two worlds. But practically speaking, it also makes it easier and quicker to do as the two systems are connected.”

The Coordinate My Care team has also been working closely with NHS England and the Healthy London Partnership to support the London Digital Programme, one of the core work streams of the digital programme. At the recent E-Health Week a standards based interoperability demonstration was carried out live to show, in real time, what connected information sharing could look like in the future and the journey of a CMC urgent care plan across a variety of healthcare systems.

John Middleton, General Manager for CMC said, “The live demonstration with some of our partners like EMIS Health, Cerner (the system provider for a majority of acute trusts in London) and InterSystems showed us that this way of working is going to change the way people use digital services in healthcare. CMC is at the forefront of that work.”

Matt Sweeney, Head of Partnerships and Alliances at EMIS Health said, “One of the most upsetting situations for any patient and their families is if their wishes aren’t adhered to. By partnering with Coordinate My Care (CMC), patients’ urgent care plans, including end of life can now be seamlessly created, viewed and shared across primary, community and acute settings. This information allows health teams to make more informed decisions and improve patient care.



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Interoperability with other healthcare systems covering primary care, acute hospitals and hospices is an ongoing priority for the service as well as continuing to put the patient at the forefront of their own urgent care planning.

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Notes to Editors

About Coordinate My Care

Coordinate My Care was set up in 2012 to address gaps in end of life and urgent care service provision. CMC is an NHS service that helps patient record their views and wishes within an electronic personalised urgent care plan. Currently CMC, shares urgent care plans across London both in and out-of-hours, to GPs, community nurses, community palliative care teams, hospitals, hospices, social workers, London Ambulance Service, NHS 111 and care homes to ensure that all the healthcare professional teams involved in a patient's care are connected 24/7.

Contacts

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